

If you have ever moved, you know that moving can be very stressful. Our professionally trained crews take the stress out of your moving experience.

Below we have provided you with some helpful information that will also help your move to be less stressful.

4 -5 weeks prior to your move:

- Look around your home and decide which of your items you are moving to your new location and which items you can get rid of. There is no point in moving unneeded items.
- Decide which items you are going to pack and move yourself and which items you are going to have the moving company move for you.
- Sort out the items that you wish to pack yourself.
- Decide on an area where you can pack your items and avoid traffic and interruptions.
- Purchase your boxes, packing materials, tape, bubble pack, scissors and felt tip pen to mark the boxes.
- Start by packing the items you won't need until after your move. Clearly mark each box so you know the contents and what room they should be delivered to in your new home.
- Find a good moving company.

2 weeks prior to your move:

- Contact all of your utility companies to inform them of your cutoff date at your current home and the date you need the utilities connected at your new home. This includes:
 - Telephone
 - Gas
 - Cable
 - Electric
 - Water

1 week prior to your move:

- **Contact your moving company and confirm the date and time that the truck will be arriving.**
- **Provide your moving company with a contact number that they will be able to reach you at on the morning of your scheduled move.**
- **Remove any fragile, loose, small or valuable items from your drawers.**

1 - 2 days prior to your move:

- **Separate all of the items that you are going to be transporting yourself so they don't mistakenly get packed on the moving truck.**
- **Make sure that the driveway and walkways are cleared for the movers.**
- **Defrost, drain, wash and thoroughly dry your refrigerators and freezers.**
- **If you have a water bed, drain the bed.**
- **Drain the gas and oil from any equipment you are moving such as a lawn mower, weed eater, snow blower.**
- **Collect all of your valuables including important papers, jewelry, money, car keys, check book, cash, credit cards and keep them in your possession.**
- **If you are paying your movers with cash, withdraw enough money to cover the move and any tip that you may want to give the movers. Remember, most ATM machines have a daily limit on the funds that you can withdraw so plan ahead.**
- **Pack a "necessity" box. This should include items that you will need as soon as you arrive at your new home or before you can get unpacked. Consider trash bags, toiletries, cleaning supplies, paper plates, cups and utensils, a few tools and snacks.**

Day of the move:

- **Have an area reserved so that the moving truck can back up close to the door to load. If you are paying by the hour, you can save yourself quite a bit of money.**

- **When the movers arrive, make sure you thoroughly read your contract/service agreement prior to signing it. Make sure that the movers provide you with a copy of the contract/service agreement.**
- **Show the movers what they need to move.**
- **Once the contract is signed and the movers have a thorough understanding of what you want them to load, do not allow the movers to be interrupted. It would seem that the more "help" the movers have, the quicker it will get finished but that is not true. If you have hired a professional moving company, the "help" that you provide may not only slow them down but may cause their job to become hazardous. This includes keeping children and pets out of the way of the movers.**
- **Make a final tour of your home before the truck leaves to make sure that everything has been loaded.**
- **Decide before the movers arrive at the destination where you want the items placed when they unload them. Again, if you have clearly marked your boxes, it will be much easier for both you and the movers.**
- **Most professional moving companies will be pleased to place your furniture and appliances exactly where you have decided to put them. All professional movers will have their tools with them and will gladly hook up your washer, dryer, refrigerator and assemble your beds.**

CHOOSING THE RIGHT MOVING CO.

There are many things to consider when hiring a moving company!

CHEAPER IS NOT ALWAYS BETTER!

If you are moving across town or to the next town, odds are that you will be contracting the services of a local moving company. It is very important that you ask the right questions before you make your decision. Many of your moving companies will give you a low hourly cost that makes you happy but are you really going to be happy when your move is over and your true bill is tallied up?

Red Carpet Moving's rates include professionally trained, uniformed men, all of the labor, all of the moving equipment to make your move safe, efficient and get completed in a timely manner. Our hourly rate also includes all of the travel time and all of the fuel. Many of your moving companies quote you an hourly rate that does not include the travel time or the fuel. Therefore, at the end of your move, you may be looking at a "travel time", "trip charge", "service charge" and/or a "fuel surcharge". Other "additions" that some moving companies have are extra charges for steps, extra charges for bulky or heavy items such as exercise bicycles and extra charges if the truck has to park any distance from the loading or unloading location. These are all important potential "extras" that you need to ask your moving company about when comparing prices. Our round trip hourly rate is all inclusive!

IS THIS A REPUTABLE COMPANY?

Check with your Better Business Bureau to see what kind of a reputation that the company you are considering has. The Better Business Bureau will tell you the number of complaints that a company has had and also how the complaints were resolved. When checking, keep in mind that the number of complaints are not as important as how the company has handled the complaints. Obviously, the more business a company does, the more complaints they will have. The important issue is that they were resolved.

IS THIS A DEPENDABLE COMPANY?

Make it a point to find out how dependable and reliable the company is. There is nothing more frustrating than waiting, waiting and waiting for your moving company to show up only to find out, when they finally answer their phone, that they will not be there to take care of your needs.

When you book a job with Red Carpet Moving, a truck and the men are assigned to your job and your job only. We do not overbook and cherry pick the jobs. Every customer that we have the privilege to serve is a very important customer. If you

choose to trust another company that does not show up for your job, give us a call and we will get you moved. .

IS THE MOVING COMPANY INSURED?

Check to see if the moving company has insurance. No matter how careful your movers are, it is always possible to have an accident. Red Carpet moving has multiple insurance packages to choose from.

ADDITIONAL INFORMATION

Moving Companies can not legally move flammable items, explosive items, illegal items, plants or pets.

Do not pack items with fuel, gas, oil or water inside.

PLEASE do not send cash or other valuable items with the moving company. These items are not insured and should be kept with you and transported in your own vehicle.